

**From:** Rosaleen E Anderson  
**Sent:** Monday, 30 January 2012 4:58 PM  
**To:** CCAAC  
**Subject:** Gift cards reform?

Last year I moved house and lost a gift card of \$40 for Woolworths. I unfortunately misplaced the card and when I did find it and took it to be redeemed I was informed it was now out of date.

I would not normally allow a gift card to expire but no circumstance/reasons for not having redeemed it within a set time limit are accepted by the vendors it seems which is not acceptable.

**Rosaleen Anderson**