

From: Debbie Croxford
Sent: Thursday, 23 February 2012 7:19 PM
To: CCAAC
Subject: Gift Cards

My submission is that if Gift Cards are paid for in cash then there should be absolutely no expiry date. How can cash ever expire.

This is the biggest annoyance/challenge when dealing with Gift cards whether you are the seller or the purchaser.

Cash does not expire so neither should a gift card.

Lost or stolen gift cards should be reported to Police, but it should not represent another burden on the Store to replace if they have been lost or stolen. It should not be the stores responsibility or fault.

Debbie Croxford