

From: Carol Davis Cazza
Sent: Saturday, 25 February 2012 9:05 PM
To: CCAAC
Subject: gift vouchers etc

To the manager

I have a small business - High Spirits- Healthy Life Choices which is a massage therapy business among other things. I have been operating for many years and I do get quite a lot of business from selling gift vouchers. I have no date of expiry at all and have never asked people to make up for any price rises since they received the voucher. I also allow the voucher to be used for someone else if the recipient wants to pass it on to another person.

This policy works beautifully for me with many repeat customers and I really cannot see why it wouldn't work with the biggest business of any kind in Australia.

You already have the money so it should always be honoured.

Regards
Carol Davis-Khatri