

From: Sven Jarver  
Sent: Tuesday, 28 February 2012 8:57 AM  
To: CCAAC  
Subject: Expiry dates on gift cards

To whome it may concern,

I would like to state that I feel it is time for the Australian Public to be protected from greedy people who take their money and give nothing in return. When a gift card I do not see any reason why there should be an expiry date. In the case where a service is being provided I understand that there may be a need to charge a little more for that service after a certain period but again the consumer should not lose the value. I have just recieved gift vouchers from Ella Bache one for services to the value of \$200 which has an expiry date of 5 months. As I am the mother of young children to get time to go and use this service is difficult and I do not know that I can do it within the 5 months. Why should they keep this money and give nothing in return. This is nothing less than robbery! I can't believe that something has not been done here is Australia to protect the public from companies who put unrealistic expiry dates on gift vouchers in order to benefit!

Regards

Susan Griffin