

## Appendix A

### List of submissions

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#### First round submissions

1. Association of Superannuation Funds of Australia Limited
2. Australian Association of National Advertisers
3. Australian Chamber of Commerce and Industry
4. Australian Communications Authority
5. Australian Competition and Consumer Commission
6. Australian Consumers' Association
7. Australian Direct Marketing Association
8. Australian Pharmaceutical Manufacturers Association Inc
9. Australian Securities and Investments Commission
10. Australian Society of Certified Practising Accountants & The Institute of Chartered Accountants in Australia
11. Australian Subscription Television and Radio Association
12. Australian Supermarket Institute
13. Australian Toy Association
14. Cable & Wireless Optus Limited
15. Clayton Utz
16. Commonwealth Consumer Affairs Advisory Council
17. Consumers' Telecommunications Network
18. Department of Agriculture, Fisheries and Forestry
19. Department of Health and Aged Care
20. Department of Industry, Science and Resources

## **First round submissions (continued)**

21. Federation of Australian Commercial Television Stations
22. Federation of Australian Radio Broadcasters
23. Financial Industry Complaints Service Limited
24. Insurance Council of Australia Limited
25. Insurance Enquiries & Complaints Limited
26. Investment and Financial Services Association Limited
27. Joint submission from: Consumer Law Centre Victoria, Consumer Credit Legal Service (Vic) and the Financial and Consumer Rights Council (Vic)
28. Law Council of Australia (Consumer Law Committee of the General Practice Section)
29. Legal Aid New South Wales
30. Micro Business Network Pty Ltd
31. Motor Trades Association of Australia
32. National Insurance Brokers Association of Australia
33. NRMA Limited
34. Office of Small Business, Department of Employment, Workplace Relations and Small Business
35. PowerTel Limited
36. Red Tape Reduction Taskforce [Queensland]
37. Roger Clarke, Xamax Consultancy Pty Ltd
38. Service Providers Industry Association Inc
39. Small Enterprise Telecommunications Centre Limited
40. Standards Australia
41. Telecommunications Industry Ombudsman
42. The Australian Food and Grocery Council
43. The Institution of Engineers, Australia
44. The Royal Aeronautical Society

## **Submissions on the draft report**

1. Australian Business Limited
2. Australian Chamber of Commerce and Industry
3. Australian Food and Grocery Council
4. Australian Information Industry Association
5. Australian Securities and Investments Commission
6. Australian Subscription Television and Radio Association
7. Clayton Utz
8. Consumer Law Centre Victoria
9. Federation of Australian Radio Broadcasters Limited
10. Midwest Development Commission
11. NRMA Limited
12. Office of Regulation Review
13. Office of Small Business, Department of Employment, Workplace Relations and Small Business
14. Safe Food Consumers (& Growers) Association
15. Society of Consumer Affairs Professionals in Business Australia Inc. (SOCAP)



## Appendix B

### List of parties consulted

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1. Advertising Standards Bureau
2. Association of Superannuation Funds of Australia
3. Australian Association of National Advertisers
4. Australian Association of Permanent Building Societies
5. Australian Bankers' Association
6. Australian Banking Industry Ombudsman
7. Australian Broadcasting Authority
8. Australian Business Limited
9. Australian Chamber of Commerce and Industry
10. Australian Communications Authority
11. Australian Communications Industry Forum
12. Australian Competition and Consumer Commission
13. Australian Consumers' Association
14. Australian Direct Marketing Association
15. Australian Electrical and Electronics Manufacturers' Association
16. Australian Financial Counselling and Credit Reform Association
17. Australian Food and Grocery Council
18. Australian Fruit Juice Industry Association
19. Australian Information Industry Association

### **List of parties consulted (continued)**

20. Australian Institute of Company Directors
21. Australian Law Reform Commission
22. Australian Pharmaceutical Manufacturers Association
23. Australian Press Council
24. Australian Private Hospitals Association
25. Australian Securities and Investments Commission
26. Australian Subscription Television and Radio Association
27. Australian Supermarket Institute
28. Australian Toy Association
29. Bunbury Citizens Advice Bureau
30. Business and Professional Women - Bunbury
31. Business and Professional Women of Australia
32. Business Council of Australia
33. Consumer Law Centre Victoria
34. Consumer Law Committee of the Law Council of Australia
35. Consumers' Telecommunications Network
36. Council of Small Business Organisations of Australia
37. Credit Union Dispute Resolution Centre
38. Credit Union Services Corporation of Australia Limited
39. Department of Communications, Information Technology and the Arts
40. Department of Health and Aged Care
41. Department of Immigration and Multicultural Affairs
42. Department of Industry, Science and Resources

### **List of parties consulted (continued)**

43. Department of Primary Industry - Rockhampton
44. Federal Privacy Commissioner
45. Federation of Australian Commercial Television Stations
46. Federation of Australian Radio Broadcasters
47. Finance Brokers' Association of Australia
48. Financial Industry Complaints Service Ltd
49. Financial Services Complaints Resolution Scheme  
(now merged with Financial Industry Complaints Service Ltd)
50. Financial Services Consumer Policy Centre
51. Fund Raising Institute of Australia
52. Gavin Anderson & Kortlang
53. General Insurance Enquiries and Complaints Scheme
54. Housing Industry Association
55. HPC Strawberry Growers' Committee
56. Institute of Actuaries of Australia
57. Insurance Brokers' Dispute Facility
58. Insurance Council of Australia
59. Insurance Enquiries and Complaints Ltd
60. Internet Industry Association
61. Investment and Financial Services Association
62. Jewellers Association of Australia
63. Leschenault Business Enterprise Centre
64. Mallee Tenancy and Consumer Advice Bureau
65. Margaret River Fruit and Vegetable Growers Association
66. Melbourne IT

## **List of parties consulted (continued)**

67. Mildura Rural City Council
68. Mildura TAFE/Latrobe University
69. Mortgage Industry Association of Australia
70. Mr Euan Morton
71. Mr Frank Edwards
72. Mr John Barwick
73. Mr Ron Harvey and Ms Bev McNellee
74. Mr Steven Maher
75. Mr Warren Yeomans
76. MSRN
77. National Farmers' Federation
78. National Furnishing Industry Association of Australia
79. NSW Consumer Credit Legal Centre
80. Office of Regulation Review
81. Office of Small Business, Department of Employment, Workplace Relations and Small Business
82. Property Council of Australia
83. Proprietary Medicines Association of Australia
84. Queensland Chamber of Commerce and Industry - Rockhampton
85. Queensland Department of State Development
86. Queensland Department of State Development — Rockhampton
87. Queensland Office of Fair Trading
88. Real Estate Institute of Australia
89. Rockhampton Agricultural Society
90. Rockhampton Chamber of Commerce
91. Safe Food Consumers (& Growers) Association



## **List of parties consulted**

92. Society of Consumer Affairs Professionals in Business Australia Inc.
93. South Australian Office of Consumer and Business Affairs
94. South West Development Commission
95. South West Table Grape Growers Association
96. Standards Australia
97. Telecommunications Industry Ombudsman
98. Telephone Information Services Standards Council
99. Tourism Queensland
100. Victorian and Murray Valley Wine Grape Growers Council Inc
101. WA wine industry - Bunbury
102. Western Australia Food and Grocery Council - Bunbury
103. Western Australia Ministry of Fair Trading
104. Western Australia Ministry of Fair Trading — Bunbury