

G'Day

I believe option 3 offers the best result for small business, provided it is not nullified by a State law. Further, whichever option is accepted needs to be implemented in such a way that it doesn't become another government maze of red-tape and ridged rules.

In particular I would like to see a government advocate able to resolve disputes between small business and large corporations. Many corporations today are un-contactable making dispute resolution impossible. For example, try contacting Google, they only have automated telephone, web help or email systems; contact with a human is impossible. Many large corporations reply to complaints with 'no reply' emails blocking further discussion leaving small business with just 'take it or leave it'.

Small business needs protection from large corporations and often government bodies, as these corporations rely on their overwhelming financial power to bully SME's.

regards

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