

4 May 2017

Ombudsman Review
Small Business Policy Division
The Treasury
Langton Crescent
PARKES ACT 2600

sbombudsmanreview@treasury.gov.au

Dear Ms McCluskey

We acknowledge the due date for submissions has passed however due to our support for the work and efforts of the office of the Small Business and Family Enterprise Ombudsman we provide the following:

As a Professional Association for the Bookkeeper community, we are extensively involved in the world of small business. Through our members themselves and the businesses they work with. Our Association interacts with activities of the SBFEO in a number of forums and in respect to a number of their initiatives.

We believe Ms Karnell has added a significant positive and effective voice on behalf of Small Business. Her office continues to achieve influence and impact as an advocate.

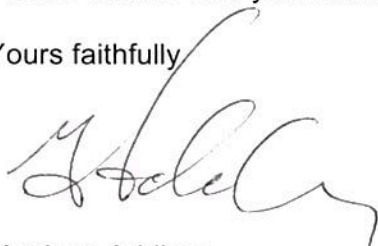
We are aware of some of the SBFEO office work, investigations, reports and believe that these activities have resulted in positive outcomes for the small business sector. In Particular the Payment Times and Practices inquiry has raised an issue for small business that had not been given adequate exposure or professional inquiry until the activities of the SBFEO.

We support work of Ms Karnell and the SBFEO office.

We encourage government to provide further resources but also to pay more attention to the work, research and recommendations from the Ombudsman which will result in further growth and productivity of the Australian business environment.

Please contact us if you would like any clarification or additional information.

Yours faithfully



Matthew Addison
Executive Director