



Disability  
Justice  
Australia Inc.

By email: [uctprotections@treasury.gov.au](mailto:uctprotections@treasury.gov.au)

**Manager, Consumer Policy Unit**  
**The Treasury**  
**Langton Crescent**  
**Parkes ACT 2600**

**21 April 2020**

**Subject: Treasury consultation Enhancements to Unfair Contract Term Protections**

Dear Manager

Thank you for the opportunity to provide feedback on Treasury's Regulation Impact Statement (**RIS**) detailing potential options to enhance existing unfair contract terms (**UCT**) protections for consumers and small business.

Disability Justice Australia Inc has a 30 year history of providing individual, legal, family, citizen, systemic and self-advocacy for people who have ongoing support needs as a result of disability. We specialise in legal advocacy, see <https://dja.org.au/legal-advocacy> We are a Registrable Australian Body under the Corporations Act 2001 Sub-section 601CU (I) and are registered with the ATO, ACNC and ASIC.

We also provide NDIS Appeals support to Participants and have encountered many examples of Service Agreements which have seriously disadvantaged our clients and have breached their legal and human rights with unfair and unconscionable terms and conditions.

We understand that Consumer Action Law Centre has provided a submission to The Treasury in response to this consultation. DJA has reviewed the submissions of Consumer Action Law Centre in relation to UCTs in NDIS service agreements, and endorses those comments.

Please do not hesitate to contact us if you require any further information.

Yours sincerely

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