

bank closures,

Dear sir or Madam.

Regarding Bank closures, This situation of banks closing down branches is now becoming an absolute joke,

We have been dealing with the ANZ bank for the last 50 years started in tamworth in the early 70s,

We moved to the central coast [LAKE HAVEN'in the year 2000.we were dealing with the ANZ TOUKLEY BRANCH as it was the only on in the area,The

ANZ decided to close that branch and opened one in LAKE HAVEN SHOPPING CENTRE,we started uzing this branch,

recently the ANZ decided to close this branch as well and Move to westfield Tuggerah,They closed the branch at LAKE HAVEN with no consideration to their liflong members mostly pensioners as well as youngsters.

To make matters worse is that they did not have the DECENCY TO LEAVE AN ANZ ATM MACHINE in the shopping centre,so now all of us ANZ CUSTOMERS have to drice to tuggerah Branch TO DEPOSIT AND WITHDRAW as well as any other issues we have to Tuggerah which becomes a huge inconvenience to us all, But it seems the ANZ has no respect whatsoever for all these lifelong CUSTOMERS WHO ARE MOSTLY ELDERLY.

All they say ,when one complaines is use internet banking that;s it, take it or leave it.They do not seem to understand that the elderly are not That good at all this modern technology and I am afraid that I am one of them,So is there any chance that the GOCERNMENT OF THE DAY, CAN DO SOMETHING ABOUT THIS HORRIBLE SITUATION,

i HOPE WE CAN GET SOME SORT OF SOLUTION to this ridiculous situation the banks are causing not only here but in many other places.

Thank you for listening,

Yours truly Mr. and Mrs deguara and Many Many others in the area,