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30 April 2024

Grocery Code Review Secretariat
Market Conduct and Digital Division Treasury
Langton Cres
Parkes ACT 2600
Via GroceryCodeReview@treasury.gov.au

Dear Colleague

Re: Grocery Code Review

We refer to the Independent [Review of the Food and Grocery Code of Conduct](#) conducted by **Dr Craig Emerson**, and in particular, his recommendation for supermarkets and Metcash to agree to independent arbitration by accredited, professional arbiters with compensation to a supplier capped at \$5 million.

The [Chartered Institute of Arbitrators \(Australia\) Limited](#) ('Ciarb') wishes to endorse Dr Emerson's recommendation and support for commercial arbitration as a tailored, scalable and efficient form of dispute resolution. Should the opportunity arise, we would welcome the opportunity to work with the Department to assist with the development of appropriate arbitration guidelines and procedures.

Since 1915 the **Ciarb** exists for the global development, training, accreditation and facilitation of all forms of cost-effective private dispute resolution including arbitration.

As a not-for-profit, it works in the public interest through an international network of branches including Ciarb Australia whose membership comprise eminent and experienced professionals located across Australia with globally recognised qualifications who resolve disputes in a wide range of sectors. It also is involved in legislative policy and the development of legal principle.

We welcome the opportunity to assist the Government in progressing with this important review.

Please don't hesitate to contact me at President@ciarb.net.au copying our CEO, Gianna Totaro at info@ciarb.net.au

Kind regards



Nathan Landis | President | Chartered Institute of Arbitrators (Australia) Limited