
Subject: Retail payments review [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Tue 19/03/2024 11:00 AM
End: Tue 19/03/2024 11:30 AM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: s 22
Required Attendees: s 22 CONNOLLY, Ellis

Microsoft Teams [Need help?](#)

s 47E(d)





From: s 22
Sent: Tuesday, 19 March 2024 2:06 PM
To: s 22
Cc: MG FSD Payments Strategy and Policy Unit
Subject: meeting with RBA - retail payments review [SEC=OFFICIAL]

OFFICIAL

Hi s 22

Key items from today's discussion with the RBA below.

s 22

On surcharging, noting they don't want to prejudge review outcomes, they are thinking deeply about surcharging. Ideally, surcharging wouldn't be necessary if merchants could individually price the different payment methods via discounts in a clear and easy manner. The need for surcharging is representative of the optimality of interchange laws – optimal interchange laws = no need for surcharging. We aren't there in terms of optimal interchange laws and need to surcharge. There's a relationship between LCR and minimising the surcharge merchants charge.

Kind regards

s 22

Financial System Division

s 22

The Treasury acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, water and community. We pay our respects to them and their cultures and to elders both past and present.

OFFICIAL



Australian Government
The Treasury



Ministerial Submission

MS24-000581

FOR INFORMATION - Updates on least cost routing and the RBA review of Retail Payments Regulation

TO: Treasurer - The Hon Jim Chalmers MP

CC: Minister for Housing, Minister for Homelessness, Minister for Small Business - The Hon Julie Collins MP, Assistant Treasurer and Minister for Financial Services - The Hon Stephen Jones MP, Assistant Minister for Competition, Charities and Treasury, Assistant Minister for Employment - The Hon Dr Andrew Leigh MP

KEY POINTS

s 22



Surcharging

- Treasury is receiving increasing numbers of ministerial correspondence raising concerns around high rates of businesses surcharging and lack of methods to access their own money without paying a fee. There has also been recent media attention relating to high ‘merchant service fees’ being paid by businesses.
 - The ABC reported consumers are ‘losing around \$1 billion a year in surcharges’. The Small Business and Family Enterprise Ombudsman and the Council of Small Business Organisations Australia (COSBOA) have been advocating for a LCR mandate for a number of years. (See **Attachment B**).
 - Where merchants choose not to surcharge, they will either bear the payment cost or pass the cost onto consumers via higher prices.
 - Certain sectors, such as hospitality that accept more frequent but lower value payments, surcharge more often (15-20% according to payment acquirer, Tyro) than sectors with high value payments. This may be contributing to consumers perceiving that they are being surcharged more.
- Surcharging and LCR are separate but related issues. Higher payment costs for merchants can be surcharged to the consumer. Hence, efforts to lower merchant payment costs through LCR should also benefit consumers through lower surcharges.

s 22



Clearance Officer
Tim Baird
Assistant Secretary
Financial System Division
16 April 2024

Contact Officer

s 22



CONSULTATION

FSD, RBA, Small business division

ATTACHEMENTS

s 22



B: ABC Article – Surcharging and LCR – Published 4 March

AUSTRALIANS LOSE NEARLY \$1 BILLION A YEAR IN CARD SURCHARGES AND THE RBA HAS WARNED BANKS IT HAS TO STOP

Like many Australians, Alex prefers card over cash to pay for his lunch.

He has just paid 21 cents in surcharges for a banh mi and a cup of coffee.

From there, the fees keep accumulating.

"It depends on what I buy, but roughly around \$200 a year in surcharges, which is substantial," the IT professional from Melbourne told The Business.

"I have a home loan, so every dollar counts ... it all adds up and you get less in your pocket."

Analysis based on data from the RBA reveals Australians are losing \$960.26 million a year in surcharges when they pay with their cards instead of using cash.

SURCHARGE IS LEGAL BUT CONSUMERS NOT COPING WELL

Unlike in the UK and the European Union where card surcharges are banned, retailers in Australia are allowed to recoup their payment costs through surcharging their customers, as long as they are not making a profit out of it.

Alex said he had noticed more businesses had started surcharging in recent years.

"We're moving more towards a cashless society. There are even places that don't accept cash anymore, so what options do you have?" he asked.

"Occasionally I checked with the merchants how much they charge, and they point to a small sign with a percentage fee, but it's really hard to work out how much that is for your purchase."

SMALL BUSINESSES STRUGGLE WITH PAYMENT COSTS

It can be confusing. And while tap-and-go is easy, it can often mean you pay more in surcharges.

Most debit cards — which is the most frequently used payment method in Australia — are dual-network cards, meaning they have a Mastercard or Visa logo on the front and eftpos logo on the back.

If you insert or swipe your card on the terminal, you can choose the cheaper eftpos network. If you tap your card, the transaction will be automatically routed to the more expensive Mastercard or Visa network.

Larger businesses such as department stores and supermarkets do not surcharge because they can absorb the payment costs. But smaller businesses which pass on the payment costs to consumers say they have been hit hard by high inflation and rising costs.

"Businesses are suffering a cost of doing business crisis," Luke Achterstraat, CEO of the Council of Small Business Organisations Australia (COSBOA), said.

"Small businesses in Australia, of which there are 2.5 million, are really struggling to turn a break even, let alone turn a profit."

A CHEAPER WAY OF PAYING, BUT THE TAKE-UP IS SLUGGISH

According to an RBA report, for a business, an eftpos transaction costs an average of 30 cents for a \$100 purchase, or 0.3 per cent, while it's an average of 0.5 per cent for Visa and Mastercard debit transactions.

Mastercard and Visa credit card transactions cost 0.9 per cent while American Express and Diners Club cards are the most expensive networks with an average cost of around 1.3 per cent and 1.7 per cent, respectively.

To help cut card processing costs for businesses, who can then pass the savings on to consumers, the Reserve Bank has introduced an initiative called least-cost routing, or LCR, which means terminals in businesses will automatically default to the lowest-cost card network to process their debit transactions.

In theory, it should put downward pressure on payment costs, and the flow-on effect should be smaller surcharges for consumers.

But, so far, only 64 per cent of business terminals are enabled with LCR. The RBA has said the take-up is "disappointingly" slow.

Payment analysts say the hold-up lies with the banks because they make less money out of least-cost routing.

"They make more out of Mastercard and Visa than they can make out of eftpos," Brad Kelly, managing director of payments consultancy Payment Services, said.

"Simply put, there's no incentive for them, so they all drag their feet until they're made to."

BANKS ACCUSED OF 'EXPLOITING' THE GAP

Mr Kelly said banks and payment providers were "gouging" merchants by charging them a flat rate, but not all payment types cost the same amount to process.

"They're being opportunists and they're taking advantage of a situation that we have, which is unique in Australia, which we have a very, very low-cost debit network called eftpos, which competes with Visa and Mastercard.

"They're taking these cheap eftpos transactions, loading them up to 1.5 or 2 per cent, and then subsidising Visa and Mastercard and American Express. So it's a cross-subsidy.

"They're exploiting it. The cost to merchants and consumers is well over a billion dollars."

The flat rates offered by the big four range from 1.1 per cent to 1.4 per cent. Australian payment services provider Tyro charges 1.4 per cent, while global giant Square charges 1.6 per cent.

The banking sector argues some businesses prefer a flat rate for certainty and, ultimately, it's up to businesses to choose least-cost routing.

"The industry feels very strongly that businesses should be the ones who make the choice," Anna Bligh, the CEO of the Australian Banking Association, said.

"We've seen a 13 per cent drop in the last year in banks' fees and charges across the board. The bank fees and charges have been coming down every year for the last 10 years.

"And I do think that those businesses who want to reduce their fees should introduce least-cost routing. It's available, every bank offers it."

The Commonwealth Bank told the ABC that its flat rate (1.1 per cent) was a "simplified pricing option" and was "the lowest in market".

ANZ Worldline said it would continue to "prioritise" LCR for its merchants, while NAB said "LCR is not always the cheapest option for every small business".

Square told the ABC its pricing is "simple and transparent" and the flat rate includes extra services besides payment processing.

And Tyro said LCR was "automatically enabled for new merchants" and the majority of our merchants do not opt for a flat fee".

RBA THREATENS TO MANDATE LCR

RBA governor Michele Bullock has threatened to mandate LCR by the middle of the year if the industry doesn't meet the target of 80 per cent by then.

The small business sector welcomes that mandate, saying the scheme will benefit both small businesses and consumers.

"Some of the feedback we've had from a small business in Tasmania was over \$100,000 in a year that they've saved," Mr Achterstraat said.

"It's a complete no-brainer in this environment where the cost of doing business is quite high.

"We really need the payment providers and the banks to really promote these opportunities for least-cost routing, make it as easy as possible to opt-in."

But Ms Bligh said a mandate would be "overly simplistic".

"Businesses choose a package for a range of reasons and merchant fees is only one part of the package — the rental cost of the terminals comes into the package and a range of other services," she said.

"I do think we're going to continue to see growth in that least-cost routing space. But I don't expect you'd ever voluntarily get to 100 per cent because some businesses have parts of their package that they value higher than a slight reduction on the fee."

From: s 22 @rba.gov.au>
Sent: Wednesday, 8 May 2024 10:36 AM
To: s 22
Cc: MG FSD Payments Strategy and Policy Unit; s 22
Subject: RE: Budget Estimates - RBA Retail Payments Review [SEC=OFFICIAL]

Hi s 22

Thanks so much for reaching out and giving us the opportunity to provide feedback. We have some minor changes we'd like to suggest:


- The RBA **intends to** commence a **Review of Retail Payments Regulation later** this year. This review will **inform** the RBA's regulatory **agenda** for the next five years.
 - An issues paper is being prepared for release following the passage of the PSRA amendments. It will focus on **how the Bank should adjust its regulatory approach given changes in the payments landscape and any changes to the Bank's powers driven by Payment Systems (Regulation) Act**. The paper will also highlight a suite of **specific topics**, e.g., **surcharging, least-cost routing**, BNPL, and digital wallets.

Please let me know if you have any questions or there is anything else we can help with. I have also cc'd s 22 who is working with me on the Review. You should feel free to reach out to either of us any time.

Cheers,

s 22

From: s 22 @TREASURY.GOV.AU>
Sent: Tuesday, May 7, 2024 2:38 PM
To: s 22 @rba.gov.au>
Cc: MG FSD Payments Strategy and Policy Unit s 47E(d) @TREASURY.GOV.AU>
Subject: Budget Estimates - RBA Retail Payments Review [SEC=OFFICIAL]

 **EXTERNAL EMAIL:** Do not click any links or open any attachments unless you trust the sender and know the content is safe.

OFFICIAL

Good afternoon, s 22

I hope this message finds you well.

In preparation for Budget Estimates, we are preparing a brief on payment system reforms for Deputy Secretary, Brenton Phillips.

The brief cites the RBA retail payments review. Could you please review for accuracy the following information by **COB, Thursday 9 May**:

- The RBA will commence a review of the Retail Payments system this year to consider the RBA's regulatory framework for the next five years.

- An issues paper is being prepared for release following the passage of the PSRA amendments. It will focus on the impending changes to regulations, potential new powers the RBA may get, and how best to exercise them. The paper will also highlight a suite of issues, e.g., BNPL, digital wallets and surcharging.

Kind regards,

s 22

s 22

Financial System Division

s 22

The Treasury, Langton Crescent, Parkes ACT 2600

OFFICIAL

Please Note: The information contained in this e-mail message and any attached files may be confidential information and may also be the subject of legal professional privilege. If you are not the intended recipient, any use, disclosure or copying of this e-mail is unauthorised. If you have received this e-mail by error please notify the sender immediately by reply e-mail and delete all copies of this transmission together with any attachments.

Disclaimer

This e-mail message (along with any attachments) is intended only for the named addressee and could contain information that is confidential or privileged. If you are not the intended recipient you are notified that any dissemination, copying or use of any of the information is prohibited. Please notify us immediately by return e-mail if you are not the intended recipient and delete all copies of the original message and attachments. This footnote also confirms that this message has been checked for computer viruses.

Subject: Retail Payments Review meeting with RBA and TO [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Fri 21/06/2024 3:00 PM
End: Fri 21/06/2024 4:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: s 22

OFFICIAL

-----Original Appointment-----

From: s 22
Sent: Thursday, June 13, 2024 5:33 PM
To: s 22 CONNOLLY, Ellis; s 22 Baird, Tim; s 22
Cc: Luu, Nghi; Kelly, Lynn
Subject: Retail Payments Review meeting with RBA and TO [SEC=OFFICIAL]
When: Friday, 21 June 2024 3:00 PM-4:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.
Where: Microsoft Teams Meeting

Hi everyone

Just putting in some time to discuss the RBA's upcoming retail payments review with the Treasurer's Office.

s 22

Financial System Division

s 22



treasury.gov.au
Langton Crescent, Parkes ACT 2600
[Twitter](#) | [LinkedIn](#) | [Facebook](#)

s 47E(d)

s 47E(d)



OFFICIAL

From: s 22
Sent: Friday, 21 June 2024 3:47 PM
To: MG FSD Payments Strategy and Policy Unit; Baird, Tim
Subject: 240621 - Meeting Notes - RBA-TO meeting - retail payments review
[SEC=OFFICIAL:Sensitive]

OFFICIAL:Sensitive

21/06/2024

s 22

Ellis Connolly
Tim Baird
Lynn Kelly
TSY Payments Strategy and Policy

s 22

On individual topics

s 22

s 47E(d)

- BNPL surcharging is a secondary issue to surcharging generally
 - o Small business not as vocal as once were

s 47E(d)

s 22

s 22

s 22

Financial System Division

s 22

The Treasury acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, water and community. We pay our respects to them and their cultures and to elders both past and present.

OFFICIAL:Sensitive

From: s 22
Sent: Tuesday, 29 October 2024 3:11 PM
To: s 22
Subject: FW: Accepted: Surcharging/Retail Payments RBA-TSY catch up [SEC=OFFICIAL]

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

OFFICIAL

From: Etherington, Sally s 22 @TREASURY.GOV.AU>
Sent: Monday, October 28, 2024 5:45 PM
To: s 22 @TREASURY.GOV.AU>
Subject: FW: Accepted: Surcharging/Retail Payments RBA-TSY catch up [SEC=OFFICIAL]

OFFICIAL

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

OFFICIAL

-----Original Appointment-----

From: CONNOLLY, Ellis s 22 @rba.gov.au>

Sent: Tuesday, July 30, 2024 5:08 PM

To: Etherington, Sally

Subject: Accepted: Surcharging/Retail Payments RBA-TSY catch up [SEC=OFFICIAL]

When: Thursday, 1 August 2024 2:00 PM-3:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

OFFICIAL

Disclaimer

This e-mail message (along with any attachments) is intended only for the named addressee and could contain information that is confidential or privileged. If you are not the intended recipient you are notified that any dissemination, copying or use of any of the information is prohibited. Please notify us immediately by return e-mail if you are not the intended recipient and delete all copies of the original message and attachments. This footnote also confirms that this message has been checked for computer viruses.

OFFICIAL

Subject: Card Payment Surcharging discussion [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Mon 9/09/2024 2:00 PM
End: Mon 9/09/2024 2:30 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: s 22
Required Attendees: CONNOLLY, Ellis; s 22 MG FSD Payments Strategy and Policy Unit
Optional Attendees: s 22

s 47E(d)



Subject: Payments discussion [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Fri 13/09/2024 12:30 PM
End: Fri 13/09/2024 1:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: s 22

OFFICIAL

-----Original Appointment-----

From: s 22 @TREASURY.GOV.AU>
Sent: Monday, October 28, 2024 5:31 PM
To: s 22 CONNOLLY, Ellis; Crawford, Claudia; Kelly, Lynn; Kelly, James
Cc: s 22 @rba.gov.au; s 22
Subject: Payments discussion [SEC=OFFICIAL]
When: Friday, 13 September 2024 12:30 PM-1:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.
Where: Microsoft Teams Meeting

OFFICIAL

-----Original Appointment-----

From: s 22 @TREASURY.GOV.AU>
Sent: Thursday, September 12, 2024 4:42 PM
To: s 22 CONNOLLY, Ellis; Crawford, Claudia; Kelly, Lynn; Kelly, James
Cc: s 22 @rba.gov.au; s 22
Subject: Payments discussion [SEC=OFFICIAL]
When: Friday, 13 September 2024 12:30 PM-1:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.
Where: Microsoft Teams Meeting

OFFICIAL

----- Appointment-----

From: s 22 @TREASURY.GOV.AU>
Sent: Thursday, September 12, 2024 1:08 PM
To: s 22 CONNOLLY, Ellis; Crawford, Claudia; Kelly, Lynn; Kelly, James
Cc: s 22 @rba.gov.au
Subject: Payments discussion [SEC=OFFICIAL]

When: Friday, 13 September 2024 12:30 PM-1:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

OFFICIAL

s 47E(d)



Australian Government

The Treasury

OFFICIAL

OFFICIAL

OFFICIAL

OFFICIAL

Subject: TSY | RBA: Quarterly Payments Meeting [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Fri 13/09/2024 2:30 PM
End: Fri 13/09/2024 4:00 PM

Recurrence: (none)

Meeting Status: Accepted

Organizer: s 22

Required Attendees: s 22 CONNOLLY, Ellis; THOMPSON, Chris; s 22 @rba.gov.au;
s 22 @rba.gov.au; s 22 MG FSD
Payments Reform Unit; MG FSD Payments Strategy and Policy Unit; MG FSD Digital
Assets and Crypto; s 22

Optional Attendees: s 22

OFFICIAL

s 47E(d)





Australian Government
The Treasury

OFFICIAL

RBA, Treasury Quarterly

FOI 3765
Document 13

Agenda

Friday 13 September 2024

2:30pm to 4pm

Venue: Teams

Item	Agenda item	Responsibility	Time
1	Opening remarks	Chair	2:30pm
	1.1 Welcome, Apologies and update on Conflicts of Interest		
	1.2 s 22 [REDACTED]	Tsy	2.35
	<i>Break</i>		
2	General business	<i>Tsy/RBA</i>	
	s 22 [REDACTED]		2.45
			2.50
			2.55
			3.00
	2.5 Surcharging – Treasury update		3.10
	- RBA update		3.20
	s 22 [REDACTED]		3.30
			3.40
3	Other business/For noting	Chair	3.50
4	Next meeting	Chair	3.55
	December 2024		

From: s 22
Sent: Friday, 13 September 2024 4:15 PM
To: MG FSD Digital Assets and Crypto; MG FSD Payments Reform Unit; MG FSD Payments Strategy and Policy Unit; s 22
Cc: s 22 Kelly, James
Subject: RBA-TSY quarterly update September 2024 meeting notes

s 22



s 22

Kind regards,

s 22

s 22

Digital Competition and Payments Division

s 22

The Treasury, Langton Crescent, Parkes ACT 2600

Subject: TO / PMO / RBA / TSY - Discuss surcharging [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Fri 4/10/2024 9:30 AM
End: Fri 4/10/2024 10:15 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Kelly, James

OFFICIAL

-----Original Appointment-----

From: Kelly, James **s 22** [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Sent: Monday, October 28, 2024 5:21 PM

To: Kelly, James; **s 22** Crawford, Claudia; **s 22** (RBA - Unclassified DLM); **s 22**

s 22 PMC **s 22**

Cc: **s 22**

Subject: TO / PMO / RBA / TSY - Discuss surcharging [SEC=OFFICIAL]

When: Friday, 4 October 2024 9:30 AM-10:15 AM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

OFFICIAL

-----Original Appointment-----

From: Kelly, James **s 22** [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Sent: Wednesday, October 2, 2024 1:40 PM

To: Kelly, James; **s 22** Crawford, Claudia; **s 22** (RBA - **s 22** DLM); **s 22** (PMC -

s 22

Cc: **s 22**

Subject: TO / PMO / RBA / TSY - Discuss surcharging [SEC=OFFICIAL]

When: Friday, 4 October 2024 9:30 AM-10:15 AM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

OFFICIAL

s 22

James Kelly, First Assistant Secretary - Digital Competition & Payments Division

Naomi Gilbert, Assistant Secretary - Data Standards Body

Digital Competition & Payments Division | Markets Group

s 22

treasury.gov.au

s 47E(d)





OFFICIAL

OFFICIAL

OFFICIAL

s 22



s 22



~~PROTECTED//CABINET~~

From: Etherington, Sally

Sent: Monday, October 14, 2024 3:30 PM

To: s 22 [@TREASURY.GOV.AU](mailto:s 22@TREASURY.GOV.AU); Kelly, James s 22 [@TREASURY.GOV.AU](mailto:s 22@TREASURY.GOV.AU)

Cc: s 22 [@TREASURY.GOV.AU](mailto:s 22@TREASURY.GOV.AU); s 22

s 22

Subject: RE: Surcharging[~~SEC-PROTECTED, CAVEAT-SH.CABINET~~]

Hi s 22 No major changes/edits, just a few suggestions.

Happy to discuss,

Sally

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

From: s 22 @TREASURY.GOV.AU>

Sent: Monday, October 14, 2024 9:31 AM

To: Kelly, James s 22 @TREASURY.GOV.AU>; Etherington, Sally s 22 @TREASURY.GOV.AU>

Subject: RE: Surc ~~PROTECTED, CAVEAT-SH:CABINET~~

~~PROTECTED//CABINET~~

Thanks James – understand.

Sally – would you be able to check if I have made any mistakes in the attached table. Thank you.

Kind regards,

s 22

| Office of the Hon Jim Chalmers MP | Treasurer

s 22 @treasury.gov.au

~~PROTECTED//CABINET~~

From: Kelly, James s 22 @TREASURY.GOV.AU>

Sent: Sunday, October 13, 2024 7:35 PM

To: s 22 @TREASURY.GOV.AU>; Etherington, Sally s 22 @TREASURY.GOV.AU>

Subject: RE: Surcharging[~~SEC-PROTECTED, CAVEAT-SH:CABINET~~]

~~PROTECTED//CABINET~~

Hi s 22 will leave any detailed comments to Sally, but I'm comfortable with the headline announcement of the govt being prepared to ban subject to outcomes of the RBA review etc.

s 47E(d)

s 47E(d)

The draft MR Sally sent up said:

We are providing \$2.1 million in funding to the Australian Competition and Consumer Commission (ACCC) to step up its regulation of excessive card surcharges. The funding will allow the consumer watchdog to improve stakeholder education and engagement and bolster compliance activities.

James

James Kelly — Division Head

Digital, Competition & Payments Division

s 22

[@treasury.gov.au](mailto:s22@treasury.gov.au)

~~PROTECTED//CABINET~~

From s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Sent: Sunday, October 13, 2024 6:30 PM

To: Kelly, James s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; Etherington, Sally s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Subject: Surcharging[~~SEC-PROTECTED, CAVEAT-SH:CABINET~~]

~~PROTECTED//CABINET~~

Hi James and Sally,

Still some back and forth on this but please let me know if you have concerns with the approach in the attached draft media release.

Thanks.

Kind regards,

s 22

| Office of the Hon Jim Chalmers MP | Treasurer

s 22

[@treasury.gov.au](mailto:s22@treasury.gov.au)

~~PROTECTED//CABINET~~

s 22



s 22



OFFICIAL: Sensitive

From: Etherington, Sally

Sent: Tuesday, October 15, 2024 8:39 AM

To: s 22 <[redacted]@rba.gov.au>; s 22 <[redacted]@rba.gov.au>

Cc: s 22 <[redacted]@TREASURY.GOV.AU>

Subject: RE: Surcharging [SEC=OFFICIAL:Sensitive]

Hi s 22 nd s 22

From the media this morning it looks like we are on today!

Thanks again for your patience.

Sally

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

From: s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>

Sent: Monday, October 14, 2024 5:03 PM

To: Etherington, Sally s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>

Cc: s 22 RBA - Unclassified DLM) s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>; MG DCPD Payments Strategy and Policy Unit

s 47E(d) [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; s 22

s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; Kelly, James s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Subject: RE: Surcharging [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Hi Sally

We're planning to publish at 11am tomorrow. What time are you planning to release the Treasurer's media release?

Cheers

s 22

OFFICIAL: Sensitive

From: Etherington, Sally s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Sent: Monday, October 14, 2024 3:43 PM


To: s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>

Cc: s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>; s 22 [@rba.gov.au](mailto:s22@rba.gov.au)>; MG DCPD Payments

Strategy and Policy Unit s 47E(d) [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; s 22

s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>; Kelly, James s 22 [@TREASURY.GOV.AU](mailto:s22@TREASURY.GOV.AU)>

Subject: RE: Surcharging [SEC=OFFICIAL:Sensitive]

 EXTERNAL EMAIL: [\[redacted\]](#) links or open any attachments unless you trust the sender and know the content is safe.

OFFICIAL: Sensitive

Hi s 22

Good news we have just heard the announcement will be tomorrow. Can you please let us know what time the issues paper will go live?

Thanks

Sally

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

OFFICIAL: Sensitive

From: Etherington, Sally

Sent: Monday, October 14, 2024 12:28 PM

To: s 22 <s22@rba.gov.au>

Cc: s 22 (RBA - Unclassified DLM) <s22@rba.gov.au>; s 22 <s22@rba.gov.au>; MG

DCPD Payments Strategy and Policy Unit <[s47E\(d\)@TREASURY.GOV.AU](mailto:s47E(d)@TREASURY.GOV.AU)>; s 22

<s22@TREASURY.GOV.AU>; Kelly, James <s22@TREASURY.GOV.AU>

Subject: RE: Surcharging [SEC=OFFICIAL:Sensitive]

Thanks s 22 have just spoken to s 22 in TO's office. Timing if still being agreed, so I think best you prepare for tomorrow, and have Friday as a backup.

Sorry for uncertainty – fingers crossed we get there tomorrow.

Sally

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

From: THOMPSON, Chris <ThompsonC@rba.gov.au>

Sent: Monday, October 14, 2024 10:23 AM

To: Etherington, Sally <Sally.Etherington@TREASURY.GOV.AU>

Cc: Br, Jones (RBA - Unclassified DLM) <JonesBr@rba.gov.au>; WATSON, Benjamin <WatsonB@rba.gov.au>; MG

DCPD Payments Strategy and Policy Unit <MGFSDPaymentsStrategyandPolicyUnit@TREASURY.GOV.AU>; Browne,

Brendan <Brendan.Browne@TREASURY.GOV.AU>; Kelly, James <James.Kelly@TREASURY.GOV.AU>

Subject: RE: Surcharging [SEC=OFFICIAL:Sensitive]


OFFICIAL: Sensitive

Sally,
Thanks – we don't have any redline concerns.

Chris.

OFFICIAL: Sensitive

From: Etherington, Sally s 22 @TREASURY.GOV.AU>
Sent: Monday, October 14, 2024 9:21 AM
To: s 22 @rba.gov.au>
Cc: s 22 @rba.gov.au>; s 22 @rba.gov.au>; MG DCPD Payments Strategy and Policy Unit s 47E(d) @TREASURY.GOV.AU>; s 22 s 22 @TREASURY.GOV.AU>; Kelly, James s 22 @TREASURY.GOV.AU>
Subject: Surcharging [SEC=OFFICIAL:Sensitive]

 EXTERNAL EMAIL: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

OFFICIAL: Sensitive

Morning s 22

Please see attached press release and let us know if there are any redline concerns as soon as possible.

Current plan is for this and your review to be released tomorrow (which I think would be a good result for everyone!).

Please give me a buzz if helpful to discuss,

Thanks for all the help to date and apologies again for the turn around!

Kind regards,

Sally

Sally Etherington — Assistant Secretary (a/g)

Payments and Financial Innovation Branch
Digital, Competition and Payments Division

s 22

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

Please Note: The information contained in this e-mail message and any attached files may be confidential information and may also be the subject of legal professional privilege. If you are not the intended recipient, any

use, disclosure or copying of this e-mail is unauthorised. If you have received this e-mail by error please notify the sender immediately by reply e-mail and delete all copies of this transmission together with any attachments.

OFFICIAL: Sensitive

Disclaimer

This e-mail message (along with any attachments) is intended only for the named addressee and could contain information that is confidential or privileged. If you are not the intended recipient you are notified that any dissemination, copying or use of any of the information is prohibited. Please notify us immediately by return e-mail if you are not the intended recipient and delete all copies of the original message and attachments. This footnote also confirms that this message has been checked for computer viruses.

Please Note: The information contained in this e-mail message and any attached files may be confidential information and may also be the subject of legal professional privilege. If you are not the intended recipient, any use, disclosure or copying of this e-mail is unauthorised. If you have received this e-mail by error please notify the sender immediately by reply e-mail and delete all copies of this transmission together with any attachments.